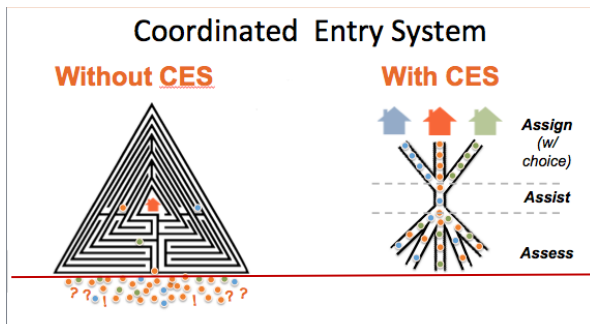


# Homeless Coordinated Entry System

If you know of anyone who is homeless or houseless, the *Hawaii Island Coordinated Entry System (CES)* and its nine access point agencies are here to ensure that people who need assistance the most can receive it in a timely manner.

Hawaii Island has an organized island-wide Coordinated Entry System for everyone entering the homelessness system of care through one of nine (9) access points on the island. The way to enter the system of care begins with a call or a visit to an access point agency listed in this brochure.

There you will be asked to fill out forms and the VISPDAT assessment to determine your level of vulnerability and scope of need. Those with the greatest need receive the first open housing referrals.



## Why is CES important?

**Prioritization** ensures that people with the greatest needs receive priority for any type of housing and homeless assistance available.

**Low Barriers** do not screen people out for assistance because of perceived barriers to housing or services, including, but not limited to, lack of employment or income, drug or alcohol use, or having a criminal record. In addition, housing and homelessness programs lower their screening barriers in partnership with the coordinated entry process.

**Housing First** orientation ensures people are housed quickly without preconditions or service participation requirements.

**Person-Centered** approach incorporates participant choice, which may be facilitated by questions in the assessment tool or through other methods.



Hawaii Island

# CES

Coordinated Entry System



Hawaii Island Homeless Continuum of Care

**CAP**  
**TREASURER & MEMBERSHIP CHAIR**

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## What is CES?

The purpose of CES is to bring homelessness on Hawaii Island to functional zero. A Coordinated Entry System (CES) is mandated by The US Department of Housing and Urban Development (HUD) and it streamlines the processes for assessing and offering homeless programs and housing. It helps a community prioritize assistance based on vulnerability and severity of service needs to ensure that people who need assistance the most can receive it in a timely manner. The coordinated entry system also provides information about service needs and gaps to help communities plan their assistance and identify needed resources. The system process is easy for people to access, in that it identifies and assesses their needs, and makes prioritization decisions based upon needs.

### **Functional Zero**

*is any point in time when the number of homeless persons in a community is no greater than the average monthly housing placement rate.*

Hawaii County provides the CES convener, who meets biweekly with homeless service provider staff to make referrals of homeless families and individuals. They ensure that clients have all the identifying documents they need to receive housing services. Those families are on a *By Name List* (BNL) sorted by acuteness of need, where those with the most severe needs are offered housing assistance first.



## Access Points:

### *The First Step*

The first step in navigating the homelessness system of care is to visit an access point agency. There are nine (9) nonprofit service provider CES access points located around the island. Each organization has trained staff who can administer the VISPDAT assessment and assist with explaining the steps necessary to gather required identifying documentation, i.e. homeless certification, birth certificate, Social Security card and photo ID, as well as how to enter shelter and develop a housing plan for moving into permanent housing.



*...because everyone deserves a safe place to live.*

## West Hawaii

**1. HOPE Services Hawaii** . The Friendly Place 74-5593 Pawai Pl., Kailua-Kona, HI 96740 . 933-6062

**2. Neighborhood Place of Kona (NPK)**  
75-166 Kalani St # 104, Kailua-Kona, HI 96740 .  
331-8777 (Focus is on families)

**3. Hawaii Affordable Properties, Inc.** . The Homes at Ulu Wini . 73-4180 Ulu Wini Pl . Kailua-Kona, HI 96740 . 319-2367

**4. West Hawaii Community Health Center**  
75-5751 Kuakini Highway, Ste. 104  
Kailua-Kona, HI 96740 . 326-5629

**5. Hawaii Island HIV Aids Foundation (HIHAF)**  
Palani Court, 74-5620 Palani Rd., Suite 101  
Kailua-Kona, Hawaii'i 96740 . 331-8177

## South Hawaii / Ka`u

**6. Parents, Inc.** 95-5657 Mamalahoa Hwy., Unit 5 . Naalehu, HI 96772 . 333-3460  
(Focus is on families)

## East Hawaii

**7. HOPE Services Hawaii** . 115 Kapiolani St. Hilo, HI 96720 . 935-3050

**8. Neighborhood Place of Puna (NPP)**  
16-105 Opukahaia St. Keaau, HI 96749  
(808) 965-5550 (Focus is on families)

**9. Hawaii Island HIV Aids Foundation (HIHAF)**  
Hilo Lagoon Center, 101 Aupuni St, Penthouse 1014C Hilo, HI 96720 . 982-8800

